

Review

An Extensive Collection of Evaluation Indicators to Assess Occupants' Health and Comfort in Indoor Environment

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Abstract: Today, the effects of the indoor environment on occupants' health and comfort represent a very important topic and requires a holistic approach in which the four main environmental factors (thermal comfort, air quality, acoustics, and lighting) should be simultaneously assessed. The present paper shows the results of a literature survey that aimed to collect the indicators for the evaluation of occupants' health and comfort in indoor environmental quality evaluations. A broad number of papers that propose the indicators of a specific environmental factor is available in the scientific literature, but a review that collects the indicators of all four factors is lacking. In this review paper, the difference between indicators for the evaluation of risk for human health and for comfort evaluation is clarified. For each environmental factor, the risk for human health indicators are proposed with the relative threshold values, and the human comfort indicators are grouped into categories according to the number of parameters included, or the specific field of application for which they are proposed. Furthermore, the differences between human health and comfort indicators are highlighted.

Keywords: health and comfort; evaluation indicators; work environments; indoor environmental quality; indoor comfort; human health

1. Introduction

Nowadays, the awareness of the relevance of obtaining buildings with high performance to reduce both energy consumption and the impact on the environment (CO₂ emissions into the atmosphere), have been collectively reached. The challenge is now to guarantee a high level of housing quality while maintaining low energy consumption. People spend almost 90% of their life in indoor environments (houses, schools, work environments, etc.) and the effects of indoor conditions on human health cannot be ignored. The interest in buildings that guarantee high levels of occupant health is increasing both in research and in professional practice. In different areas (i.e., health, economy, etc.), comfort, well-being, and quality of life are becoming increasingly important [1,2]. The built environment can be interpreted as a physical and social environment that must guarantee the environmental conditions to promote wellbeing, health, productivity, and interactions between people. To this aim, at the European level, new building certification assets have already been developed; they include not only the assessment of energy performance, but also the levels of comfort and well-being that can be achieved within the indoor environment [3–6]. Health is defined by the World Health Organization (WHO) as “a state of complete physical, mental, and social well-being and not merely the absence of disease or infirmity” [7]. Corresponding to this definition, there is a change of the public health focus from life expectancy to health expectancy, which no longer includes mortality in favor of aspects of quality of life [8,9].

Indoor environmental quality (IEQ) assessments, with particular reference to work environments, should combine the evaluation of all the possible factors that can have negative effects on health with the evaluation of the perceived levels of comfort [10]. New holistic approaches in which building energy performance is combined with the indoor environmental conditions, are increasingly used [11–14].

The health risks evaluation is generally carried out using “pass/fail criteria” purely quantitative that generally involve comparisons between the measured or calculated parameters and the related limits (threshold values).

The comfort evaluation includes quantitative, qualitative, and subjective investigations. In this field, the human perception is particularly relevant and cannot be neglected. Comfort assessment is generally performed through the evaluation of the IEQ, that is based on four environmental factors that simultaneously affect the human perception, namely: thermal environment, indoor air quality, acoustical environment, and visual environment [1,15–18].

Concerning the effects of the indoor environment on human health, in addition to the building-related illnesses caused by specific exposures in indoor environments (e.g., rhinitis, asthma, and hypersensitivity pneumonitis, etc.), sick building syndrome (SBS) consists of a group of mucosal, skin, and general symptoms that are temporally related to working in particular buildings [19,20]. The SBS is characterized by “non-specific” effects and its signs can be highly variable, affecting diverse parts of the human body, and correlating them to SBS could be challenging in the first place [21]. The SBS was introduced the first time by the WHO in 1983 [22], and it is well demonstrated that sick buildings can also induce stress, anxiety, and aggression [23,24]. These negative effects can further result in an increase in the possibility of hazardous events in workplaces [21].

Another important point is the selection of evaluation indicators. There are numerous indicators in the scientific literature, but the distinction between health and comfort indicators is not always clear. Concerning the thermal environment among the huge amount of indicators proposed in the literature, only five are normalized: Wet Bulb Globe Temperature (WBGT), required clothing insulation (IREQ), Predicted Heat Strain (PHS), and Predicted Mean Vote (PMV) and Predicted Percentage of Dissatisfied (PPD) for the thermal comfort [25,26]. On the contrary, concerning the visual environment, specific indicators for the assessment of the risk arising from a non-adequate lighting exposure do not exist, and the same indicators are used for both visual comfort and improper light exposure assessments. Moreover, only some indicators (e.g., PMV, PPD, etc.) can be used alone because they combine different physical parameters and provide overall information on the human perception of a specific environmental factor. The other indicators (e.g., illuminance, reverberation time, etc.) provide detailed information and it is necessary to combine the results of more indicators to obtain an overall evaluation on environmental factor.

In the literature, articles are available that collect indicators of individual environmental factors (i.e., [27–31]); however, there is no review to collect indicators of multiple environmental factors. For this reason, and given the growing interest in overall assessments, the authors decided to collect the indicators of all four main IEQ environmental factors: thermal environment, indoor air quality, acoustics and lighting. The objective of this paper is to create a comprehensive overview of indicators for assessing human health and comfort in the indoor environment. This collection could also be a useful starting point for those who must approach global assessments of the indoor environment. The present paper is composed of a first section on health and comfort evaluations where some general indications are provided, four further sections, one for each main environmental factor, and the conclusive remarks. The four sections on the environmental factors are developed following the same structure. The first part is related to the risk for human health evaluation and it is composed of an “Overview”, a framework of “Guideline and legislative outline”, and a collection of the “Indicators”. The second part is related to the comfort aspects and it is composed of an “Overview”, a collection of “Indicators”, and some information on the “Current research trends”. For both risk and comfort, the most commonly used indicators are briefly described, and the main aspects discussed. With regard to the risk assessment for human health, together with the most important risk indicators, the reference

limit values (minimum/threshold values) that must be guaranteed at international level are reported. As regards the assessment of comfort, the indicators are grouped into categories according to the number of parameters included, or the specific field of application for which they were proposed.

2. Literature Search

The literature research started by separately search in the scientific databases “ScienceDirect”, “MDPI”, “Web of Science” (WOS) and “Google Scholar” the terms related to health and comfort evaluation of the four main environmental factors: “thermal comfort”, “thermal stress”, “indoor air quality”, “indoor air pollution”, acoustics comfort”, “noise exposure”, “visual comfort”, “visual fatigue”. The summary of the results of this search are reported in Table 1. It is possible to observe that “thermal comfort” and “indoor air quality” are the most studied topics, while “acoustic comfort” is the subject on which it was less published. However, it should be considered that, although the terms “thermal comfort” and “indoor air quality” are the specific terms uniquely used to refer to the relative factor, “visual comfort” and “acoustic comfort” are not always the only terms used. In fact, the term “acoustic comfort” is sometimes replaced by “aural comfort” or “sound quality”.

Table 1. Results of general literature search in different scientific databases.

	Google Scholar	Science Direct	WOS	MDPI
Search in	All (not optional)	Title, abstract, keywords	Title, abstract, keywords	Title, keywords
Sort type	Relevance (not optional)	Relevance	Time cited	Time cited
Meaning of classification	Publisher, authors, number of citations, recent citations	Highest occurrence of search item	Highest number of citation	Highest number of citation
keywords	Number of results (reviews)			
“Thermal comfort”	185,000	20,831 (1201)	12,830 (495)	466
“Thermal stress”	901,000	75,807 (2549)	20,113 (401)	254
“Indoor air quality”	271,000	14,551 (797)	8046 (346)	290
“Indoor air pollution”	94,800	5871 (603)	3086 (286)	64
“Acoustic comfort”	9100	881 (62)	375 (9)	21
“Noise exposure”	122,000	6897 (500)	4962 (253)	103
“Visual comfort”	25,000	2646 (187)	1290 (52)	43
“Visual fatigue”	18,100	1145 (36)	825 (16)	9

Concerning the databases, it can be noted that a higher number of papers was obtained from Google Scholar, and this is also due to the impossibility to set the search option. In Science Direct and Web of Science (WOS) it was also possible to distinguish the paper type and it is useful to easily identify the review papers.

Among these papers, the most “relevant” and the most “cited” (results sort type) were selected and reviewed by reading title, abstract and keywords. Special attention was paid on the review articles (numbers in brackets in Table 1) because they provided already organized information. Then the bibliographies of such papers were examined, in order to identify possible other interesting researches not present in the previous results. Subsequently, using the references of the consulted papers, a search was carried out aimed at identifying the original papers in which these indicators were presented for the first time.

At the same time, the websites and publications (guidelines) on these issues of the main international organizations such as the World Health Organization (WHO) and the European Agency for Safety and Health and Work (EU-OSHA) were consulted, as well as the European Directives and international standards. Overall, around 300 documents were collected which were the subject of this review article.

3. Health and Comfort Evaluation

Nowadays, it has become essential to guarantee high standards of occupants’ health and comfort in indoor environments (especially in the workplaces) [9,32–35]. To achieve high levels of IEQ, it is necessary to consider that the human perception of the indoor environment is affected by four basic environmental factors: thermal environment, air, acoustics, and lighting. The evaluation of each factor should be different in relation to the purpose of the investigation. Indeed, if it is necessary to consider that two different approach are generally followed for the assessment of the risk for human health and the evaluation of the human comfort.

The assessment of human health risks regards the human exposure to potentially dangerous conditions; its evaluation must include the containment measures and the risk prevention activities that are considered primary interventions. The safety of occupants represents an essential need for all environments. The aspects involved in the occupants’ safety must be never overlooked. The evaluation of the risk for human health shall be generally carried out measuring some specific parameters and comparing the obtained values with the threshold values provided by the national or international standards and laws. The comparison (pass/fail) is purely quantitative.

In the ASHRAE TC 1.6 (Terminology), the IEQ is defined as “a perceived indoor experience about the building indoor environment that includes aspects of design, analysis, and operation of energy efficient, healthy, and comfortable buildings” [36]. The effects of problems related to poor IEQ levels on occupant comfort, health, well-being, and productivity were clearly demonstrated by the scientific literature [37–39]. These problems can also have consequences on the lifecycle costs and on the additional energy consumption due to the attempts to compensate for the non-adequate environmental conditions [40].

Although to guarantee a risk exempt environment is a basic need, it is not sufficient to guarantee a high level of well-being that instead can be achieved only considering the comfort perceived by the occupants, too. Figure 1 represents a map for reading the rest of the paper: each of the next sections is dedicated to an environmental factor, and for each of them, the indicators relating to comfort and risk to human health are reported and classified.

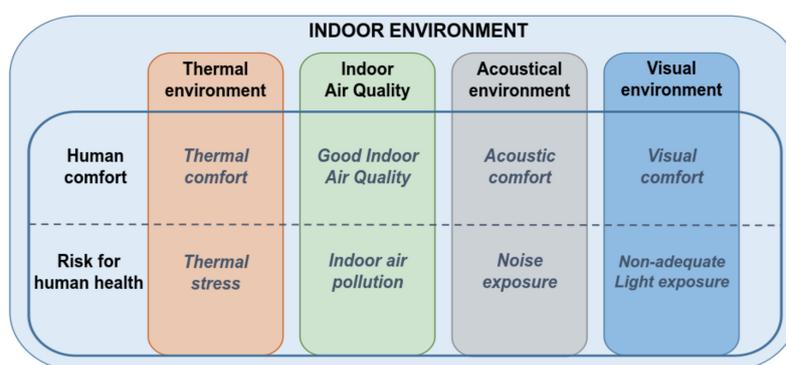


Figure 1. Main aspects related to the comfort and to the risk for human health for the four IEQ environmental factors.

With regards to comfort and health, in the ASHRAE guideline 10-2016 “Interactions Affecting the Achievement of Acceptable Indoor Environments” [1], the four main environmental factors and the interactions among environmental conditions are treated, highlighting the importance to not limit the analysis to the single environmental factor. Furthermore, “in order to provide an acceptable indoor environment, it is necessary not only that each aspect of the environment be at a satisfactory level but also that the adverse impact of interactions between these aspects is limited” [1]. The environmental factors do not necessarily have equal importance (weight), but in any case, if an environmental factor is rated as least satisfactory, it is also likely to be rated as the most relevant one. It is therefore essential

that all aspects involved in the four environmental factors should be considered satisfactory in order not adversely affect the overall satisfaction. In the overall evaluations of the indoor environment, it is therefore important not to limit the assessments to quantitative evaluations only, but also to include qualitative considerations.

4. Thermal Environment

The thermal environment involves such different environmental aspects as air temperature, surrounding surface temperatures, air speed and humidity. Furthermore, the human perception of thermal comfort depends not only on physical factors, but also on metabolic activity, clothing, and personal preference. As stated by Parsons [41]: “The challenge for every person is to successfully interact with his or her local environment. The human body responds to environmental variables in a dynamic interaction that can lead to death if the response is inappropriate, or if energy levels are beyond survivable limits, and it determines the strain on the body as it uses its resources to maintain an optimum state. In the case of the thermal environment this will determine whether a person is too hot, too cold or in thermal comfort. Air temperature, radiant temperature, humidity, and air movement are the four basic environmental variables that affect human response to thermal environments. Combined with the metabolic heat generated by human activity and clothing worn by a person, they provide the six fundamental factors (sometimes called the six basic parameters as they vary in space and time but fixed representative values are often used in analysis) that define human thermal environments”.

4.1. Thermal Stress

4.1.1. Overview

Thermal stress can severely affect human health, but it can also reduce attention span, increasing the risk of injury. Exposure to inadequate thermal conditions can reduce productivity and tolerance to other environmental risks. Thermal stress represents a relevant factor in many industrial situations, sports events and military scenarios [42]. In the industrial context, when people are exposed to extremely hot or cold environments, thermal discomfort is considered as one of the major causes of dissatisfaction [43]. People who work in severe hot or cold environments may lose the ability to make decisions and/or perform manual operations, and therefore the likelihood that they will behave unsafely increases. When it becomes difficult to control internal body temperature, heat stress occurs.

4.1.2. Guidelines and Legislative Outline

The control of thermal risks in workplaces is not included in any specific EU Directives, although such risks are covered by the general provisions of the Framework Directive (89/391/EEC) [44,45]. In any case, general recommendations on the protection of workers from thermal risks and against thermal hazards are provided in the guidelines of Workplace Safety and Health Services of the occupational national health authorities [46]. All these guidelines suggest that the temperature in the work environments should be adequate for the human body during all the work activities taking into account the physical effort of the workers. It is not sufficient consider only the effects of the temperature, but is necessary to take into consideration also the influence of humidity and ventilation in the perception of the work environment. In fact, in addition to the air temperature, other factors can help to minimize both the heat stress and the thermal discomfort. When it is not convenient to modify the temperature of the entire environment, workers must be protected against too high or too low temperatures by means of collective or individual protection devices [47]. Furthermore, Malchaire et al. [48] developed a strategy to assess the risks of heat disturbance in any work situation. This strategy is based on the three highest phases of the SOBANE strategy: “observation” to improve the thermal conditions of work; “Analysis” to assess the extent of the problem and optimize the choice of solutions; “Expert”, when necessary, for an in-depth analysis of the work situation [49,50].

4.1.3. Indicators

The creation of a single indicator that allows the evaluation of the perceived thermal stress in a wide range of environmental conditions and physiological activities required numerous attempts [42]. In the Table 2, according to [27,42,51], the most important thermal stress indicators proposed since 1945 are summarized and divided according to their application in hot or cold environments.

Among the thermal stress assessment indicators for hot environments, the most common is the wet bulb globe temperature (WBGT). The WBGT was introduced by the US Navy within a study on accidents related to heat during military training [52], and it was derived from the “corrected effective temperature” (CET). The WBGT comprises the weighed combination of the dry bulb (dry-bulb) (T_a), the wet bulb (wet-bulb) (T_w), and the black-globe (T_g) temperatures. Even if the WBGT has no physiological correlations, weighted coefficients were obtained empirically. The reference values of the WBGT are reported in Table 3.

Table 2. A collection of thermal stress indicators.

Reference	Year	Index	Symbol	Application
[53]	1945	Wind Chill Index	WCI	Cold Environment
[54]	1984	Required Clothing Insulation	IREQ	
[55]	1987	Survival time outdoor in extreme cold	STOEC	
[28]	1988	Wind-Chill Effective Temperature	WET	
[56]	2005	Wind Chill equivalent Temperature	WCT	
[57]	2007	Wind Chill Temperature	t_{wc}	
[58]	1945	Index of physiological effect	E_p	Hot Environment
[59]	1947	Predicted 4-h sweat rate	P4SR	
[60]	1955	Heat stress index	HIS	
[52]	1957	Wet bulb globe temperature	WBGT	
[61]	1958	Thermal strain index	TSI	
[62]	1960	Index of physiological Strain	I_s	
[63]	1962	Index of Thermal Stress	ITS	
[64]	1966	Heat Strain Index corrected	HIS	
[65]	1966	Prediction of heart rate	HR	
[66]	1970	Prescriptive zone		
[67]	1971	Wet Globe Temperature	WGT	
[68]	1972	Skin wettedness		
[69]	1974	Predicted heart rate	PHR	
[70]	1978	Skin wittedness		
[71]	1979	Fighter Index of Thermal Stress	FITS	
[72]	1981	Effective Heat Strain Index	EHSI	
[73]	1982	Predicted sweat loss	msw	
[74]	1984	Munich energy balance model for individuals	MEMI	
[74]	1985	Skin Temperature energy balance index	STEBIDEX	
[75]	1985	Heat Budget index	HEBIDEX	
[76]	1996	Cumulative Heat Strain Index	CHSI	
[77]	1998	Physiological Strain Index	PSI	
[78]	1989	Required sweating	SWreq	
[79]	2001	Predicted Heat strain	PHS	
[80]	2001	Environmental stress index	ESI	
[81]	2005	Wet bulb dry temperature	WBTD	
[82]	2005	Relative Humidity Dry Temperature	RHDT	
[83,84]	2007	Overheating Risk	OR	
[85]	2010	Thermal work limit	TWL	
[86]	2013	Equivalent Wet Bulb Globe Temperature	eWBGT	

Both ISO and ACGIH (American Conference of Governmental Industrial Hygienists) recommend considering the WBGT index as a screening tool, while the PHS (Predicted Heat Strain) approach must be used to investigate more severe working conditions in the heat. Based upon a rational approach, PHS it is the only index allowing the assessment of the work limit duration [87].

Concerning the cold environment, the most used indicator is the required clothing insulation (IREQ). The IREQ model was proposed in 1984 by Holmer [54] for the assessment of thermal stress during work in cold environments. The IREQ combines the effects of different thermo-hygrometric parameters (i.e., air temperature, mean radiant temperature, relative humidity, air velocity) with and

metabolic activity and, in order to maintain its thermal equilibrium, it specified the required clothing insulation [88]. The IREQ is created upon rational basis and it is recommended by ISO 11079 [82,89].

Table 3. Example of WBGT reference values.

Metabolic Rate Class	Metabolic Rate W	Reference Value of WBGT	
		PERSONS Acclimatized to Heat °C	Persons Unacclimatized to Heat °C
0 Resting metabolic rate	115	33	32
1 Low metabolic rate	180	30	29
2 Moderate metabolic rate	300	28	26
3 High metabolic rate	415	26	23
4 Very high metabolic rate	520	25	20

4.2. Thermal Comfort

4.2.1. Overview

The American Society of Heating, Refrigerating and Air-Conditioning Engineers (ASHRAE) defined thermal comfort as “the condition of the mind in which satisfaction is expressed with the thermal environment” [90]. In addition to environmental conditions, the perception of thermal comfort can be influenced by personal differences in mood, culture and other social factors. In the ASHRAE definition, thermal comfort is not only a state condition, but rather a state of mind (a cognitive process that involves many inputs influenced by physical, physiological and other factors). “Satisfaction with the thermal environment is a complex subjective response to several interacting and less tangible variables” [29]. An absolute thermal comfort condition does not exist; the sensation of thermal comfort occurs when the body temperatures fall in rather narrow intervals, the moisture on the skin is low, and the physiological effort is minimal [29].

4.2.2. Indicators

Nowadays, for the evaluation of the thermal comfort, two main approaches are proposed: the rational or heat balance approach, and the adaptive approach. The first uses data from climate chamber studies to support its theory, the second uses data from field studies of people in buildings.

The heat balance approach is based on the results of the experiments carried out by Fanger in 1970 [91]. Using a steady-state heat transfer model, Fanger studied the response of a sample of 126 Danish student who underwent specific tests in a climate chamber [92]. Then, in order to determine range of comfort temperature in which the occupant feel comfortable, he combines theories on heat balance with the physiology of the thermoregulation. In order to maintain a balance between the heat produced by metabolism and the heat lost from the body, the human body is engaged in physiological processes (e.g., sweating, shivering, regulating blood flow to the skin). Consequently, the condition in which this thermal equilibrium is maintained can be considered the first condition to obtain a neutral thermal sensation [29]. Then, the tests were repeated until they involved a sample of 1296 participants, and a comfort equation was obtained that could predict when the occupants feel thermally neutral.

With the Fanger comfort equation it is possible to calculate all combinations of the environmental variables (air temperature, air humidity, mean radiant temperature and relative air velocity) which will create optimal thermal comfort for any activity level and any clothing insulation [92]. The comfort equation related thermal conditions to the seven-point ASHRAE thermal sensation scale and became known as the predicted mean vote (PMV) indicator. Furthermore, to the PMV, the predicted percentage of dissatisfied (PPD) was added in order to obtain a direct information of the percentage number of people who may experience discomfort. Using the Predicted Mean Vote and the PDD indicators it is possible to assess the thermal sensation perceived by occupants of indoor environments. It is important to note that the PMV should be calculated taking into account the range of application and

the limitations, as it is very often improperly used without taking into account all the input variables, or calculated outside its range of validity [93,94].

The adaptive thermal comfort approach is based on the consideration that occupants are passive subjects, but they constantly interacting with the environment and adapting to it [95]. Using this approach, thermal perception is determined in relation to the indoor operating temperature and the outdoor air temperature. The adaptive thermal comfort approach takes into account that there are different factors that affects the thermal perception. These factors can include such different aspects as: demographics (gender, age, economic status), context (building design, building function, season, climate, social conditioning), and cognition (attitude, preference, and expectations) [96]. The adaptation can be divided into three different categories: behavioral, psychological, and physiological.

Behavioral adaptation is the most important factor and it offers the opportunity to adjust the body's heat balance to maintain thermal comfort by changing the clothing levels, opening or closing the windows, and switching on/off the fans. Psychological adaptation describes how habits and expectations can change perceptions of the thermal environment and, more specifically, it refers to the effects of the cognitive, social, and cultural variables. Physiological adaptation or acclimatization is the less relevant of the three aspects in the moderate range of more common indoor environmental conditions [97].

Although the Fanger indicators (PMV and PPD) are the most widely used [15–17], in the literature, other indicators for the evaluation of thermal comfort were proposed, among which some of these were designed to better evaluate the thermal sensation in particular climatic conditions. A collection of the indicators found in the literature with the reference of the scientific publications in which they were proposed, is reported in Table 4. These indicators were classified in relation to the number of parameters necessary for their determination. In particular, they were classified in: “single parameters based” (if directly obtained from one parameter), “double parameters based” (if obtained from the combination of two parameters), and in “multiple parameters based” (if obtained from the combination of three or more parameters).

4.2.3. Current Research Trends

Climate change, the urgency to decarbonize the built environment, and the reduction of energy consumption are still the topics of greatest interest. The increased policy attention on these topics has increased research and development investment. The demand for increasingly high-performance buildings has led to the research of new strategies to mitigate energy consumption and environmental impact. The new challenge is to minimize energy consumption by guaranteeing high housing standards. For this reason, the thermal comfort indicators suitable for evaluating air-conditioned environments and occupant interaction with plant systems are still studied.

The use of adaptive thermal comfort models can be particularly well combined with climate-based software for the dynamic simulation of the buildings behavior that allow to study the variation of internal conditions in relation to the external temperature changes. The comfort simulation methods based on easily accessible numerical simulation tools of the built environment are becoming more popular. A possible critical aspect of this method concerns the risk of moving too far away from the actual behavior of the users, which is very often difficult to predict. Practitioners' confidence in comfort models (design phase) and in engineering calculations, as well as conformity assessments for existing buildings, is widespread and perfectly reasonable. However, subjective surveys of thermal comfort are a superior contribution to knowledge, with more lasting value for the research community than simulated comfort assessments coming from a comfort model [98].

Table 4. A collection of thermal comfort indicators.

Reference	Index	Symbol	Parameters	Year	Category
[99]	Wet bulb temperature	T_w		1905	Single parameter based
[100]	Katathermometer			1914	
[101]	Globe-Thermometer Temperature	GtT		1930	
[102]	Effective Radiant Field	ERF		1967	Double parameters based
[103]	Humiture or Heat Index	HI	Air temperature, humidity.	1937	
[104]	Craig Index	I	Heart rate, predicted body temperature	1950	
[105]	Oxford index	WD	Wet-bulb temperature, Dry-bulb temperature	1957	
[106]	Discomfort index	DI	Wet-bulb temperature, Dry-bulb temperature	1957	
[107]	Cumulative Discomfort Index (**)	CumDI	Wet-bulb temperature, Dry-bulb temperature	1961	
[108]	Humiture revisited		Air temperature, humidity.	1960	
[109]	Relative Strain Index	RSI	Air temperature, water vapor pressure.	1963	
[110]	Temperature-Humidity Index	THI	Air temperature, Relative Humidity	1977	
[111]	Humidex	H	Air Temperature, water vapor pressure	1979	
[112]	Humisery		Air temperature, Relative Humidity	1982	
[113]	Summer simmer Index	SSI	Air temperature, Relative Humidity	1987	
[114]	Modified discomfort index	MDI	Wet-bulb temperature, Dry-bulb temperature	1998	
[115]	New Summer Simmer Index	newSSI	Air temperature, Relative Humidity	2000	
[116]	Degree-hour criterion (**)		Air temperature, mean radiant temperature	2007	
[117]	EsConTer Index		Wet-bulb temperature, Dry-bulb temperature	2009	
[118]	Exceedance _M (**)		Air temperature, mean radiant temperature	2010	
[119]	Effective temperature	ET	Dry-bulb temperature, air temperature, humidity, radiant conditions, air movements.	1923	
[120]	Equivalent temperature	T_{eq}	Dry-bulb temperature, air temperature, radiant temperature, humidity.	1929	
[121]	Corrected effective temperature	CET	Dry-bulb temperature, air temperature, humidity, radiant conditions, air movements.	1932	
[122]	Standard Operative Temperature	SO _p T	Air temperature, air velocity, solar radiation, body temperature.	1937	
[123]	Operative temperature	T_o	Air temperature, mean radiant temperature, air velocity	1937	
[124]	Thermal acceptance ratio	TAR	Vapor pressure, metabolic heat, skin temperature, evaporation, convection and radiation constants.	1945	
[125]	Corrected Effective Temperature	CET	Dry-bulb temperature, humidity, radiant conditions, air movements.	1946	
[126]	Resultant temperature	RT	Dry-bulb temperature, air temperature, humidity, radiant conditions, air movements.	1948	

Table 4. Cont.

Reference	Index	Symbol	Parameters	Year	Category
[52]	Effective Temperature including radiantion	ETR	Dry-bulb temperature, air temperature, humidity, globe thermometer temperature, air movements.	1957	Multi-parameters based
[127]	Equatorial comfort index	ECI	Wet-bulb temperature, Dry-bulb temperature, air velocity, geographic coordinates	1959	
[128]	Cumulative Effective Temperature (**)	CumET	Dry-bulb temperature, air temperature, humidity, radiant conditions, air movements.	1962	
[91]	Predicted mean vote	PMV	Air temperature, relative humidity, mean radiant temperature and relative air velocity, metabolic activity, clothing.	1970	
[129]	New effective temperature	ET *	Dry-bulb temperature, air temperature, humidity, radiant conditions, air movements.	1971	
[130]	Humid operative temperature	T _{OH}	Air temperature, mean radiant temperature, dew point temperature, skin temperature, air movements, clothing.	1971	
[131]	Apparent Temperature	AT	Air temperature, relative humidity, air velocity.	1971	
[132]	Standard effective temperature	SET	Dry-bulb temperature, air temperature, humidity, radiant conditions, air movements.	1973	
[133]	Apparent Temperature (revised)	AT	Air temperature, relative humidity, air velocity.	1979	
[134]	Equivalent Uniform Temperature	EUT	Air temperature, relative humidity, mean radiant temperature and relative air velocity, metabolic activity, clothing.	1980	
[135]	Predicted mean vote modified	PMV *	Air temperature, relative humidity, mean radiant temperature and relative air velocity, metabolic activity, clothing.	1986	
[136]	Tropical Summer Index	TSI	Wet-bulb temperature, globe temperature, Relative Humidity,	1987	
[137]	CIBSE Guide J-criterion		Dry-bulb temperature, mean radiant temperature, air velocity.	2002	
[138]	PPD weighted criterion (**)		Air temperature, relative humidity, mean radiant temperature and relative air velocity, metabolic activity, clothing.	2005	
[138]	Average PPD (**)		Air temperature, relative humidity, mean radiant temperature and relative air velocity, metabolic activity, clothing.	2005	
[138]	Cumulative PPD (**)		Air temperature, relative humidity, mean radiant temperature and relative air velocity, metabolic activity, clothing.	2005	
[116]	CIBSE Guide A-criterion		Dry-bulb temperature, mean radiant temperature, air velocity.	2006	

Note (**): indicators that require monitoring in pre-established time intervals and the determination of the percentage of time in which a certain parameter falls outside the relative reference value.

5. Indoor Air Quality

Clean air is considered a basic requirement of human health, well-being, comfort and productivity [139]. Indoor air quality is affected by different factors as the interactions between building materials, building services, location, climate, contaminant sources, and occupancy [140–143]. Indoor air quality can be approached from three points of view: the human, the air of the indoor space, and the sources contributing to indoor air pollution [136].

From the human point of view, indoor air quality is the physical effect of people's exposures to substances in the indoor air. From the indoor air point of view, indoor air quality is often expressed with the ventilation rate or with the concentrations for specific compounds. From the sources point of view, air pollution levels may be higher near specific air pollution sources such as roads; the protection of people from air pollution may require specific measures to maintain the pollution levels below the threshold values indicated in the national and international guidelines [139].

5.1. Indoor Air Pollution

5.1.1. Overview

Considering that especially in urban areas, people spend long periods of time in indoor environments, the international scientific community deals with air pollution in living environments because indoor pollution can cause side effects ranging from discomfort to serious health consequences. In this regard, illness such as sick building syndrome (SBS) [144,145] and building related illness (BRI) are referred to [145]. It is important to note that a study conducted by the United States Environmental Protection Agency (EPA) in 1998 has estimated that indoor concentrations and indoor exposures are generally 1–5 times, and 10–50 times higher than outdoor ones, respectively [146]. In 2000, the World Health Organization (WHO), with the document “The Right to Healthy Indoor Air”, recognized a healthy indoor air as a fundamental human right [147].

5.1.2. Guidelines and Legislative Outline

The WHO, with “the health for all in the 21st century”, provided a policy framework for the European region [148]. The target was that, by the year 2015, people in the EU region had to live in a safer physical environment, with contaminants exposure lower than internationally agreed thresholds. This target has consequently resulted in the introduction of legislative measures for the regulation of the surveillance and control of the air quality in both indoor and outdoor environments.

The healthiness of the indoor air is influenced by such different factors as undesirable substances emitted by construction, furniture materials, and human being, as well as ventilation and heating systems if not adequately cleaned. Concerning the indoor air quality, it is important to consider individual exposure to pollutants that can be defined as the air pollutants concentration over time. This depends upon several aspects: the emission rate of a pollutant ($\mu\text{g/s}$ or $\mu\text{g/s}$ per m^2 surface area of source); the ventilation rate of the space in which the pollutants are produced (m^3/h or L/s); the pollutants concentration in the ventilation air (ppm or $\mu\text{g}/\text{m}^3$).

In Italy, a clear legislative framework for the control and the maintenance of the air quality in the indoor environment does not exist. In the national law 81/2008 [47], the only limit values provided are referred to the concentrations of CO_2 , radon, and bacteria allowed in the indoor environment during the daily activities. For example, the maximum permissible level of CO_2 is equal to 5000 ppm in a time interval of eight working hours.

5.1.3. Air Pollutants

At the international level, the exposure limit values of a wide range of pollutants were defined by the EU and the WHO [44]. Since 1958, when the first report was published, the WHO has been working on the potential adverse effects on health of air quality [149–151]. In the first edition of the WHO air quality guidelines (AQGs) [152], 28 air pollutants (organic and inorganic) were classified, and different

approaches to deal with carcinogenic (i.e., unit risk factors) and non-carcinogenic-health (i.e., LOAEL and protection factors) aspects were used. Furthermore, SO₂ and particulate matter (PM) were considered jointly. The second edition of the WHO AQGs was published in 2000 [153], following the evidence of health effects occurring at lower levels of exposure, and it was considered as a starting point for the EU Air Quality Directive and the definition of legally binding limit values [154]. In this AQGs 32 air pollutants are concerned (see Table 5), moreover the assessments for three organic air pollutants (butadiene, polychlorinated biphenyls and polychlorinated dibenzodioxins and dibenzofurans) and a specific section for indoor air pollutants (radon, environmental tobacco smoke, and man-made vitreous fibers) are included.

The latest WHO AQGs “WHO Air Quality Guidelines, Global Update 2005” [155] concerned the policy development and risk reduction application of AQGs, as well as a comprehensive risk assessment for the four classical air pollutants: PM, O₃, NO₂, and SO₂. In addition to numerical guidelines, it also proposed interim targets above the guideline value to promote steady progress in different world regions [155]. Moreover, the WHO has published a series of indoor AQGs on dampness and mould, selected pollutants, and household fuel combustion [156–158]. In Table 6 are shown the limit values of the air pollutants with the latest version of the relative WHO Air quality guidelines (WHO AQGs).

Table 5. Summary of the most important air pollutants.

Organic Pollutants	Inorganic Pollutants	Classical Pollutants
Acrylonitrile; Butadiene; Benzene; Carbon disulfide; Carbon monoxide; 1,2 Dichloromethane; Dichloromethane; Formaldehyde; Polycyclic aromatic hydrocarbons; Polychlorinated biphenyls; Styrene; Tetrachloroethylene; Toluene; Trichloroethylene; Vinyl chloride; Polychlorinated dibenzodioxins and dibenzofurans.	Arsenic; Asbestos; Cadmium; Chromium; Fluoride; Hydrogen sulfide; Lead; Manganese; Mercury; Nickel; Platinum; Vanadium	Particulate matter; Ozone and other photochemical oxidants; Nitrogen dioxide; Sulfur dioxide
		Indoor Air Pollutants
		Man-made vitreous fibers; Environmental tobacco smoke; Radon.

Table 6. Example of limit values for the air pollutants.

Pollutant	Symbol	Limit Values	Reference Period	Year of Latest WHO AQGs
<i>Organic Pollutants</i>				
Carbon disulphide	CS ₂	100 µg/m ³ 20 µg/m ³	24 h 30 min	1987
1,2-Dichloroethane	EDC	0.7 mg/m ³	24 h	2000
Dichloromethane	DCM	3.0 mg/m ³	24 h	2000
Formaldehyde		100 µg/m ³	30 min	2010
Styrene		0.26 mg/m ³ 70 µg/m ³	Weekly 30 min	2000
Tetrachloroethylene	PERC	0.25 mg/m ³ 8 mg/m ³	Annual 30 min	2010
Toluene		0.26 mg/m ³ 1 mg/m ³	Weekly 30 min	2000
<i>Inorganic Pollutants</i>				
Cadmium	Cd	100 mg/m ³	30 min	2000
Hydrogen sulphide	H ₂ S	150 µg/m ³ 7 µg/m ³	24 h 30 min	2000
Lead	Pb	0.5 µg/m ³	Annual	2000
Manganese	Mn	0.15 µg/m ³	Annual	2000
Mercury	Hg	1 µg/m ³	Annual	2000
Vanadium pentoxide		1 µg/m ³	24 h	1987
<i>Classical Pollutants</i>				
Particulate matter	PM2.5	10 µg/m ³ 25 µg/m ³	Annual 24 h	2006
	PM10	20 µg/m ³ 50 µg/m ³	Annual 24 h	
Ozone	O ₃	100 µg/m ³	8 h	2006
Nitrogen dioxide	NO ₂	40 µg/m ³ 200 µg/m ³	Annual 1 h	2010
Sulphur dioxide	SO ₂	20 µg/m ³ 500 µg/m ³	24 h 10 min	2006

5.2. Good Indoor Air Quality

5.2.1. Overview

Indoor air quality (IAQ), in terms of comfort, is very important because it affects building occupants and their ability to conduct activities, in addition to creating positive or negative impressions on customers, clients, and other visitors.

When IAQ is not adequate, building owners and managers must devote considerable resources to resolve occupant complaints or deal with long periods of building closure, major repair costs, and expensive legal actions. On the contrary, when IAQ is good, buildings are more desirable places to work, to learn, to conduct business, and to rent [159,160].

High levels of IAQ are achieved by providing air in which there are low contaminant concentrations and no conditions that can be associated with occupant health or comfort complaints. The current knowledge on the health and comfort impacts of specific contaminants and contaminant mixture in nonindustrial environments, does not allow for the development of a single IAQ metric able to provide a summary measure of IAQ in buildings [159]. Considering the difficulties associated with the air quality assessment in confined environments, to date has not possible to formulate a universally accepted air quality definition. At present, for buildings, the definition of the ASHRAE

considers acceptable the indoor air quality when “it does not contain known contaminants in harmful concentrations, as established by the competent authorities, and for which a substantial majority of people exposed (80% or more) does not express dissatisfaction” [161].

5.2.2. Indicators

Regarding the air quality assessment indicators, it is certainly important to mention the 1987 Fanger study [162]. Fanger, similarly to what was previously done for the evaluation of thermal comfort, introduced a subjective indicator called DECIPOL. The DECIPOL is defined as “pollution perceived in the presence of a normal subject (1 olf) in an environment with ventilation equal to 10 L/s of clean air”. In the DECIPOL definition, 1 olf represents the main quantity and it is defined as the “amount of bio-effluents emitted from a standard source consisting of a subject that performs sedentary activities in conditions of thermal well-being with a hygienic standard of 0.7 baths/d” [162].

Later, different IAQ indicators were proposed for the evaluation of IAQ in buildings [163–177]. Two different approaches are commonly used to construct IAQ indicators: subjective surveys and field measurements [178].

The IAQ indicators based on subjective surveys include the administration of questionnaires on the perception of IAQ and indoor comfort, (e.g., the ABCD tool proposed in the Netherlands [179]) or the compilation of checklists describing building facilities (e.g., Indoor airPLUS proposed by the USA Environmental Protection Agency [180]).

The IAQ indicators based on field measurements, such as the BILGA index [163,164] and the IAQ Certification [165], are more common, and generally they can be calculated using equations, e.g., the indoor environmental index (IEI) proposed in the USA [176–178]. According to [181], the IAQ indicators can be classified according to used approaches in: “one indicator per single pollutant”; “simple aggregation”; “aggregation according to the sources of pollutants and/or types of pollutants”; “aggregation accounting for the IAQ of the building stock”; “aggregation by simple addition of health impacts”. Among the more recent studies, it is possible to find comfort indicators built on the basis of the PMV proposed by Fanger for the thermal comfort. In particular, Zhu and Li [182] tried to connect the objective environment parameters with the subjective comfort perception introducing the indoor air quality indicator PMV_{IAQ} . Such an indicator is defined as the maximum value of the PMV indicators related to three different pollutant concentrations: CO₂ (PMV_{CO_2}), PM₁₀ ($PMV_{PM_{10}}$), and the formaldehyde (PMV_{HCHO}).

The main indoor air quality indicators proposed in literature are collected in Table 7.

Table 7. A collection of indoor air quality indicators.

Reference	Symbol	Pollutants	Category	Year
[169]		Any CO ₂ , TVOC	One index per single pollutant *	2016
[163,164]	BILGA	Any		1996
[164,170]	CLIM2000	CO, CO ₂ , NO ₂ , formaldehyde		1996
[164,170]	LHVP	CO, CO ₂ , bacteria	Simple aggregation	1998
[166–168]	IEI	CO, CO ₂ , formaldehyde, TVOC, PM10		2002
[165]	IAQC	CO, CO ₂ , formaldehyde, TVOC, PM10		2003
[172]	QUAD	Group A: CO ₂ Group B: NO ₂ , SO ₂ , O ₃ Group C: CO, formaldehyde, acetaldehyde, ethylbenzene, styrene, toluene, o-xylene, acetone Group D: PM2.5, PM10	Aggregation according the sources of pollutants and/or type of pollutants	2012
[173]	IAPI	CO, CO ₂ , formaldehyde, TVOC, PM2.5, PM10, fungi, bacteria	Aggregation accounting for the IAQ in the building stock	2003
[174]	DALY	Any	Aggregation by simple addition of health impacts	2011
[182]	PMV _{IAQ}	CO ₂ ; PM10; HCHO	One index per single pollutant; and an overall index	2017

* One index per single indicators are commonly obtained with the ratio between the concentration of the pollutants and the relative exposure limit value.

5.2.3. Current Research Trends

Despite the existing air quality indicators, the lack of metrics which quantitatively describe the IAQ can be regarded as one of the most relevant complications for the achievement of the integration of energy and IAQ strategies in indoor environment design. Such an indicator could allow the analysis and comparisons of different plans for achieving high IAQ levels, high energy performance, and low greenhouse gas emissions [183]. Recently, the International Energy Agency (IEA) in agreement with the Energy in Buildings and Communities (EBC) defined a project (IAE EBC annex 68) to provide a guideline for the design and control strategy of high energy efficiency residential buildings. One of the first steps of this project is to define an indicator that will have to include the additional energy consumption necessary to improve IAQ (compared to standard practices), e.g., an increased consumption induced by higher air change rates [181,183].

6. Acoustical Environment

People are continuously exposed to noise, even when they sleep. Consequently, for workers, whether alone in a private office or among a large number of colleagues in an industrial setting, a complete absence of noise never occurs. A good acoustical environment should not involve any physical, physiological or psychological effects on the human body that could negatively affect health. Furthermore, the acoustical environment should allow a person to be in the most suitable state of mind for a specific activity [184]. On the contrary, exposure to noise can affect quality of life and, in the worst case, can lead to health problems. A workplace with good acoustics allows for confidential conversations between collaborators without affecting those engaged in individual work. The internal environment must protect from excessive noise pollution from internal and external sources and encourage the performance of the planned activities, specifically in all those environments where verbal communication and correct listening take priority (i.e., schools, conference rooms, etc.).

6.1. Noise Exposure

6.1.1. Overview

The effects that caused by excessive noise exposure are now well known and they can even lead to hearing loss (e.g., hypoacusis). Noise exposure can also cause effects on other organs such as the cardiovascular, the endocrine, and the central nervous systems, and it involves different effects such as fatigue, interference with sleep and rest, and reduction of work performance. Another possible effect on safety that cannot be neglected is that noise can produce masking effects that can disturb the verbal communication with other persons and impedes the correct perception of warning signals. Such an effect can increase the risk of accidents at work. However, it is not acceptable either a completely silent environment because it can cause a sense of estrangement [185]. For these reasons, human exposure to noise should be evaluated in the field of safety in the workplace, but also in the domestic and private sphere, using indicators that take into account noise exposure even during the rest hours.

6.1.2. Guidelines and Legislative Outline

The legislative framework in the field of the human exposure to noise in work environments is very clear today. At the international level, the recommendations are given in the Physical Agents (Noise) Directives [186], where the minimum requirements for the protection of workers from risks arising from exposure to noise are provided. Such a directive was implemented by the European Union member states, including Italy with the law 81/2008 [47].

The assessment procedure of noise human exposure is indicated in the Technical Standard ISO 9612 [187] and is composed by the following phases: work analysis, selection of measurement strategy, measurements, error handling and uncertainty evaluations, equivalent exposure levels calculation, and presentation of results. In these procedures the choice of the most appropriate measurement strategy is extremely relevant in order to actually detect the effective human exposure and to estimate the results uncertainty. The indicators for this type of assessment are the daily exposure and the peak noise. Their action levels and limit values are given in [186] to ensure that appropriate actions are taken to guarantee the protection of workers. Personal hearing protection must be used when other controls cannot adequately reduce the noise exposures [188]. Hearing protection must be selected to reduce noise exposure without isolating the worker (overprotection), which may compromise safety.

In the Physical Agents (Noise) Directives [186] two exposure action values (EAV) and an exposure limit value are defined (Table 8). The two EAVs are the “upper exposure actions”, and the “lower exposure actions” values. To the first correspond the noise exposure level, above which the employer must require the use of the personal protective equipment, and to the second correspond the noise exposure level above which the employer must provide the workers with the personal protective equipment (but it is not required to oblige their use). The exposure limit value represents the noise exposure level which must not be exceeded.

6.1.3. Indicators

It is important to note that sometimes, despite the continuous equivalent levels being lower than the limit values, exposure for a long time to noise characterized by particular frequency emissions (for example continuous noise at low frequencies) can still cause health problems. In this case, there is no risk of hearing loss, but rather a series of side effects (extra-auditory effects) such as headaches, dizziness, problems with the gastrointestinal system, increased respiratory rate, etc. The psychosocial effects are reflected on the modification of interpersonal relationships and on social relations. In addition to the Physical Agents Directives [186], international level guidelines (e.g., [189,190]) were published, in which indicators and the relative reference values, above which the first effects of noise on human health can begin, are provided (Table 8).

Table 8. A collection of noise exposure indicators.

Symbol	Indicator	Time Constant	Threshold ⁽²⁾
$L_{EX,8h}$	Daily noise exposure level	8 h	80/85/87 dB(A) ⁽³⁾
P_{peak}	Peak sound pressure	125 ms	135/137/140 dB(C) ⁽³⁾
L_{Amax}	Maximum sound pressure level occurring in an interval	125 ms	35 dB(A)
SEL	Sound exposure level or sound pressure level over an interval normalised to 1 s	1 s	53 dB(A)
L_{day}	Average sound pressure level over a 1 day	12 or 16 h	
$L_{night}^{(1)}$	Average sound pressure level over 1 night	8 h	42 dB(A)
L_{24h}	Average sound pressure level over a whole day	24 h	
L_{dn}	Average sound pressure level over a whole day getting to the night values a penalty of 10 dB	24 h	
$L_{den}^{(1)}$	Average sound pressure level over all days, evening and nights in a year getting a penalty of 5 dB to the evening values and a penalty of 10 dB for the night values	Year	42 dB(A)

Note ⁽¹⁾: referred to outside exposure levels. Note ⁽²⁾: Levels above which the first health effects start to occur. Note ⁽³⁾: Limit values related to the lower exposure action values, the upper exposure action values, and exposure limit values, respectively.

6.2. Acoustic Comfort

6.2.1. Overview

The term “acoustic comfort” is not commonly used; a good acoustic environment is mainly associated with preventing the occurrence of discomfort. An acoustically comfortable building is able to isolate occupants from internal and external noise and at the same time to guarantee an environment acoustically appropriate for the activities carried out within it [191]. It can be defined as “a state of contentment with acoustic conditions” [192]. The acoustic sensation does not depend only on the sound pressure level but also on the sound frequency composition. The acoustic quality of an environment therefore depends on how the sound is propagated inside it (how the sound is absorbed and reflected by the surfaces), how the envelope structure is isolated from external noise, and how the sound coming from inside sources is treated. The acoustic comfort evaluations in workplaces are often undervalued, but especially in environments like offices where annoyance due to the noise can often cause mental stress and concentration loss, it is very important [44]. Very often, the acoustic comfort is considered adequate when the building envelope is sufficiently isolated from the noise coming from outside or adjacent environments (e.g., residential buildings). However, in many other cases, noise insulation is not sufficient to consider an environment acoustically comfortable and more detailed parameters should be used to obtain important information on the correct perception of sounds.

6.2.2. Indicators

In the literature, several indicators for the evaluation of the acoustic comfort in indoor environment are introduced. Such indicators can be divided into three wide groups: sound pressure levels, architectural acoustics, and building acoustics (Table 9).

The first group is composed of indicators related to the sound pressure levels established in an environment due to noise produced by a source located outside or inside the analyzed room.

The second group is composed of indicators which describe the acoustic transient and the quality of sound perception within the analyzed environment.

The third group is composed of indicators that do not describe directly the sound perception, but describe the sound insulation of buildings from noise coming from outside and adjacent environments and the levels of noise produced by the building services.

Among the sound pressure levels indicators, the most widely used is the A-weighted equivalent sound pressure level L_{eqA} . This takes into account the duration, the variation in time, and the frequency composition of the sound. [193]. However, this indicator may not always be the most suitable, while other more specific indicators can be preferable. Among the architectural acoustic indicators, the most common is the reverberation time (RT_{60}), although in literature many other indicators for detailed evaluations of the acoustic quality of rooms are present [194].

6.2.3. Current Research Trends

The evaluation of acoustic quality, especially in schools, is a very topical subject. One of the problems related to the evaluation of acoustic quality is that most indicators are obtained from field measurements or advanced simulations, and only a few indicators can be calculated in the design phase with simplified formulas. For this reason, topics of research concern the determination of equations based on an empirical basis (generally obtained using field measurement results) to correlate the indicators with the reverberation time, which can be calculated with simple and well-known equations. For example, in Italy, for the educational buildings, the speech transmission index (STI) must be verified during the design stage, but the calculus of STI requires field measurements or advanced simulations that are incompatible with the level of detail of the preliminary stage [195,196].

Table 9. A collection of indicators for the evaluation of the acoustic comfort in indoor environment.

Reference	Acoustic Comfort Metric	Symbol	Category
	A-weighted equivalent sound pressure level	L_{eqA}	
	A-weighted statistical levels	L_{A90}, L_{A10}, L_{A5}	
	Linear equivalent sound pressure level	L_{eqlin}	
[197]	Balanced noise criterion	NCB	
[198]	Combined noise index	CNI	
[199]	Preferred noise criterion	PNC	
[200]	Noise climate	$(L_{A10}-L_{A90})$	
[201]	Noise criterion curves	NC	Sound pressure level
[202]	Noise pollution level	LNP	
[203]	Noise rating curves	NR	
[204]	Office noise index	ONI	
[205]	Quality assessment index	QAI	
[206]	Room criterion	RC	
[207,208]	Room Criterion Mark II	RC_{markII}	
[209]	Speech interference level	SIL	
[210]	Stevens' loudness level	LLS	
[211]	Zwicker's loudness level	LLZ	
[212]	Articulation index	AI	
[213]	Articulation loss of consonants	ALcons	
[214]	Clarity index	C_{80}	
[215]	Definition index	D_{50}	
[216,217]	Early decay time	EDT	
[218]	Late arriving sound/ Strength of the late arriving	G_{late}	
[219–222]	Reverberation time	RT_{30}, RT_{60}	
[223]	Room Acoustic Speech Transmission Index	RASTI	
[224]	Room gain	$GR_{G,0.5-2kHz}$	
[225]	Signal to noise ratio	S/N	
[214]	Speech clarity	C_{50}	
[226]	Speech Intelligibility Index	SII	
[227]	Speech Transmission Index	STI	
[223,228]	Speech Transmission Index for Public Access	STIPA	
[229]	Strength value	G	
[230]	Voice support	$ST_{V,0.5-2kHz}$	
[231]	Acoustic Performance index	AP	Building acoustic
[232]	Noise level produced by discontinuous service equipment	L_{ic}	
[232]	Noise level produced by continuous service equipment	L_{id}	
[233]	Weighted normalized impact sound pressure level of floor	L'_{nw}	
[234]	Weighted sound reduction index	R'_{w}	
[235]	Weighted standardized sound level difference of facade	$D_{2m,nt,w}$	

A second current research topic concerns the proposal of assessment methods of the overall acoustic quality that allow to evaluate the existing environments and to identify all the critical aspects that need improvements. These methods are generally based on Multicriteria analysis in order to combine the results of different indicators and obtain an overall rating [236,237]. In acoustics, only single parameter-based indicators exist, and for this reason, the multi-criteria approach is very interesting. This represents a potential overall assessment tool taking into account more indicators simultaneously. Until now, in fact, in acoustics, the individual indicators are determined and evaluated separately, and the combination of results is decided by the evaluator on the basis of subjective personal knowledge and sensitivity.

7. Visual Environment

Lighting has significant relevance on comfort and human life [238], with direct and indirect (non-visual) effects on the human body. The direct effects are related to visual performance (visual task activity) and visual comfort; the indirect effects are related to the possible consequences on safety and health. Traditionally, lighting assessment is limited to the assessment of illuminance in the task areas, however, there is a growing awareness of the effects of light on both health and the quality of human life. This is confirmed by new certification systems as the building certification system, developed by the International WELL Building Institute with the aim of “measure, monitor, and certify the performance of building features that impact health and well-being” [239].

7.1. Non-Adequate Light Exposure

7.1.1. Overview

Properly lighting is a basic need for visual performance and safety. Non-adequate lighting systems can cause problems with visual fatigue, as well as causing errors or possible accidents. In work environment special attention is focused on the video display terminal (VDT) workstations: electric lighting must guarantee adequate levels of illuminance for the reading and writing activities, but they should also favor a satisfactory contrast of luminance between the main object of view (the display) and the background in order to reduce visual fatigue [240,241]. For the video-terminal workstation, the asthenopic complaints are considered signs of visual discomfort. The most common visual discomfort markers are: red eyes, burning eyes, double vision, eye fatigue, blurred vision, headache, etc. [241–243]. Such effects together with inadequate lighting conditions can be related to the computer vision syndrome (CVS) [244]. At the end of 1980s, Bergqvist [245] revealed that eye discomfort and hand/wrist problems were associated with the work at the VDT workstation. Subsequently, several researches have further investigated the consequences of incorrect postures during VDT use [240–254] and the psychological effects of computer use [248]. Exposure to light is studied in relation to its photobiological effects, in particular the consequences of artificial optical radiations (AOR) emitted by light sources are evaluated. If in the past general lighting was considered risk exempt, recently, the advent of new LED sources has rekindled interest in this field, especially in the blue light hazard assessment [255]. In any case, the assessment of exposure to artificial optical radiation (not only produced by general lighting sources) is part of the physical agent, and it is included in the workers risk assessment procedures.

7.1.2. Guidelines and Legislative Outline

At the international level, Directive 89/654/EEC [256] includes an indication about lighting, and provides the requirements to guarantee health and safety in the workplaces. In [257] it is indicated that: “the workplace must have sufficient daylight and be equipped with devices that allow artificial lighting adequate to ensure the safety, health and welfare of workers”. This directive was included in the Italian Law 81/2008 [47], where only rather general instructions (without specific limit values) are provided.

Lighting not only affects visual performance and visual comfort, but also human health with so called “non-visual effects”. In particular, it is necessary to evaluate human exposure to artificial optical radiation (AOR) emitted by light sources. Optical radiation regards the electromagnetic radiation in the wavelength range between 100 nm and 1 mm. They are divided in: “ultraviolet” (UV), “infrared” (IR), and “visible light” (VIS) or more simply “light” radiation [258]. Biological effects of AOR affect the skin and eyes but systemic effects may also occur [259,260]. Regarding the optical radiation, the Directive 2006/25/CE [257] represents the basic guideline. This directive is adopted in the Italian Law 81/2008 [47], and for a series of wavelength ranges specifies indicators and limit values for the evaluation of the AOR workers exposure. On these issues, important documents are those published by the International Commission on Non-Ionizing Radiation Protection (ICNIRP) [261,262], and the recent international standards [263,264].

7.1.3. Indicators

As indicated in the previous section, the national and international legislation does not provide limit values, and for this reason, the evaluations are generally qualitative and it is necessary to use the same indicators used for the evaluation of visual comfort (see Section 7.2).

The only field in which specific indicators are provided by the legislation is the artificial optical radiation (AOR). The AOR are included in the physical agents and it is required the evaluation for the workers’ risk assessment. In Table 10, for each wavelength range, the exposure limit values, the type of hazard, and the action spectrum that must be used are indicated.

Table 10. Example of exposure limit values related to the artificial optical radiation.

Wavelength Range (nm)	Exposure Limit Values	Units	Action Spectrum	Hazard	Effects
180 ÷ 400 (UVA, UVB, UVC)	$H_{EFF} = 30$ Daily value (8 h)	J/m ²	S(λ)	Actinic UV	Eye: Photokeratitis; Conjunctivitis; Cataractogenesis. Skin: Elastosis
315 ÷ 400 (UVA)	$H_{UVA} = 10^4$ Daily value (8 h)	J/m ²		UVA	Eye: Cataractogenesis
300 ÷ 700 (Blue Light)	$L_B = 10^6 \cdot t^{-1}$ for $t \leq 10,000$ s	W/m ² ·sr	B(λ)	Retinal Blue-Light small source	Eye: Photoreinitis
	$L_B = 100$ for $t > 10,000$ s				
380 ÷ 1400 (Visible, IRA)	$E_B = 100 \cdot t^{-1}$ for $t \leq 10,000$ s	W/m ²	B(λ)	Retinal Blue-Light small source	
	$E_B = 0.01$ for $t > 10,000$ s				
	$L_R = (2.8 \cdot 10^7) \cdot C_\alpha^{-1}$ for $t > 10$ s				
780 ÷ 1400 (IRA)	$L_R = (5 \times 10^7) \cdot C_\alpha^{-1} \cdot t^{-0.25}$ for $10 \mu s \leq t \leq 10$ s	W/m ² ·sr	R(λ)	Retinal thermal	Eye: Retinal burn
	$L_R = (8.89 \times 10^8) \cdot C_\alpha^{-1}$ for $t < 10 \mu s$				
	$L_R = (6 \times 10^6) C_\alpha^{-1}$ for $t > 10$ s				
780 ÷ 1400 (IRA)	$L_R = (5 \times 10^7) \cdot C_\alpha^{-1} \cdot t^{-0.25}$ for $10 \mu s \leq t \leq 10$ s	W/m ² ·sr	R(λ)	Retinal thermal-weak visual stimulus	Eye: Retinal burn
	$L_R = (8.89 \times 10^8) C_\alpha^{-1}$ for $t < 10 \mu s$				
	$L_R = (6 \times 10^6) C_\alpha^{-1}$ for $t > 10$ s				
780 ÷ 3000 (IRA, IRB)	$E_{IR} = 18,000 \cdot t^{-0.75}$ for $t \leq 1000$ s	W/m ²		Infrared radiation eye	Eye: Cornea burn; Cataractogenesis
	$E_{IR} = 100$ for $t > 1000$ s				
380 ÷ 3000 (Visible, IRA, IRB)	$H_{SKIN} = 20,000 \cdot t^{0.25}$ for $t < 10$ s	J/m ²		Thermal skin	Skin: Skin burn

7.2. Visual Comfort

7.2.1. Overview

In EN 12665, visual comfort is defined as “a subjective condition of visual well-being induced by the visual environment” [265]. Lighting, daylighting, and the use of colors have a significant impact on the perception of the environment, and can affect both physical and mental well-being. Visual comfort was commonly studied through the evaluation of some factors that characterize the relationship between human needs and the enlightened environment [30].

In inadequate lighting conditions, visual discomfort may not be immediately perceived due to the effect of adaptation of the visual apparatus, but may affect work performance or lead to visual fatigue.

7.2.2. Indicators

The indicators for the visual comfort evaluation can be separated in four groups: amount of light, color rendering, daylight availability, and glare. For each group, a collection of indicators is proposed as reported in Table 11.

Table 11. A collection of visual comfort indicators.

Reference	Visual Comfort Metric	Symbol	Category
[266]	Illuminance	E (lx)	Amount of light
[266]	Illuminance uniformity	U	
[266]	Luminance	L (cd/m ²)	
[266]	Luminance ratio	LR	
[267]	Scotopic/Photopic ratio	S/P ratio	
[268]	Color Discrimination Index	CDI	Color rendition
[269]	Color Preference Index	CPI	
[270]	Color Rendering Capacity	CRC	
[266]	Color Rendering Index	CRI	
[271]	Color Quality Scale	CQS	
[272]	Feeling of contrast Index	FCI	
[273]	Flattery Index		
[274]	Gamut Area Index	GAI	
[275]	Memory color quality metric	S(a)	
[276]	Pointer’s new color rendering index		
[277]	Annual Sunlight Exposure	ASE	Daylight availability
[278]	Continuous Daylight Autonomy	cDA	
[279]	Daylight Autonomy	DA	
[280]	Daylight Factor	DF	
[281]	Frequency of Visual Comfort	FVC	
[281]	Intensity Visual Discomfort	IVD	
[277]	Spatial Daylight Autonomy	sDA	
[282]	Useful Daylight Illuminance	UDI	
[283]	British Glare Index		Glare
[284]	CIE Glare Index	CGI	
[285]	Discomfort Glare Index	DGI	
[286]	Discomfort Glare Probability	DGP	
[287]	Enhanced simplified Discomfort Glare Probability	eDGPs	
[284,288]	Great-room Glare Rating	GGR	
[289]	Hviid simplified Discomfort Glare Probability	DGPs ^{Hviid}	
[290]	J-index	J	
[291]	New Discomfort Glare Index	DGI _N	
[292]	Predicted Glare Sensation Vote	PGSV	
[293,294]	Unified Glare Rating	UGR	
[284,288]	Unified Glare Rating for small sources	UGR _{small}	
[295]	Visual Comfort Probability	VCP	
[296]	Wienold Simplified Discomfort Glare Probability	DGPs ^{Wienold}	

Amount of light concerns the quantitative lighting parameters commonly used for the lighting design. They are generally used to describe the performance of electric lighting systems, or in other

words, if the lighting systems allow creating sufficient light conditions. In this group, the most used indicator is the illuminance over the task areas.

Color rendition concerns the property of a light source to return the colors correctly. In this group the most used indicator is the color rendering index (CRI). Nevertheless, with the diffusion of LED sources, this indicator is no longer considered the most reliable. New indicators are now under investigation, as for example the color quality scale [271] and the memory color quality metric [275].

Daylight availability concerns the amount of daylight that can be exploited in an environment. This group includes quantitative indicators aimed at assessing the penetration of daylight into the environment, while some other indicators make it possible to carry out assessments on extended time profiles and to estimate the reduction in yearly electricity consumption due to the lower use of electric lighting. In this group, the most used indicator is the daylight factor (DF). However the improvement of simulation software allows to evaluate the daylight availability day by day in real condition (Climate Based daylight modelling software). With the development of such new software the creation of new indicators (e.g., useful daylight illuminance, daylight autonomy, etc.) was possible. These new indicators have great potentialities, because they allow also for optimizing the use of building automation control systems (BACS) and their use is rapidly becoming more and more common.

Glare concerns the conditions of vision in which, caused by an unsuitable luminance distribution, there is discomfort, annoyance or a reduction in visual performance and visibility. In this group, the most used indicator is the unified glare rating (UGR); however, in the literature, many indicators for the evaluation of glare from different sources were proposed.

In lighting, as in acoustics, overall indicators do not exist, and visual comfort must be evaluated as a synergic combination of the results of more indicators properly chosen for the analyzed environment. In these evaluations, at least one indicator is generally used for each category, while the benchmark values depend on the specific visual tasks carried out.

7.2.3. Current Research Trends

The discovery of new photoreceptors inside the human vision system able to influence the human body physiological functions has opened a new branch [297]. These new photoreceptors, that are called intrinsically photoreceptive retinal ganglion cells (ipRGCs) serve no visual function [298].

It is currently recognized that exposure to insufficient or inappropriate lighting scenarios can bother the standard human rhythms, which can have negative consequences for performance but also for health [299]. The development of new circadian metrics is based on scientific information and expert judgments related to the duration of the exposures, time of the day, intensity, light spectrum, and history of light exposures. [300]. In order to evaluate the potential effects of the light sources on the circadian rhythms, it was necessary to quantify the light exposure in biologically meaningful units [301–307]. Until now, a consensus on the appropriate minimum light exposure threshold to ensure effective circadian stimulus in buildings has not yet obtained. The WELL Building Standard's "Circadian Lighting Design" implements a minimum threshold of 250 Equivalent Melanopic Lux (EML), which must be available for at least 4 h each day. Such requirement can be met with daylight, artificial light (exclusively), or a combination of both sources [239,298,306]. Figueiro et al. [308] recommend exposure to a "circadian stimulus (CS) of 0.3 or greater at the eye for at least 1 h in the early part of the day (equivalent to 180 lux, D65)".

In any case, the relationships between spectral distribution, duration, timing, and intensity of light exposure for optimal circadian health should be further clarified by the research community.

8. Conclusive Remarks

The main aim of this review is to create a comprehensive framework on the indicators for the health and comfort evaluations in indoor environments that is missing today in the scientific literature. Indeed, until now, only review papers that collect indicators of single environmental factors were published.

Occupants' health and comfort represent two basic needs in indoor environment and, although their assessments are characterized by two very different approaches, in some cases, the selection of the proper indicators is not always so obvious. In fact, for the thermal environment, indoor air quality, and lighting, selection is not so obvious and some indicators are commonly proposed for both health risk and comfort evaluation.

Concerning the thermal environment, in the literature there are numerous indicators but the distinction between comfort and thermal stress indicators is not always clear. This means that, in this field, the boundary between health and comfort is particularly subtle and it is not always easy to distinguish the two approaches. Among the thermal indicators, many can be considered "overall" indicators because they are based on two or more parameters and provide direct information about the human thermal perception. In this paper, 35 heat stress indicators and 46 thermal comfort indicators were collected. Despite the large number of indicators, the most used are historically the PMV for the evaluation of thermal comfort, and the WBGT for the evaluation of thermal stress. Today, the use of adaptive comfort models combined with software simulations that can implement climate-based model are much more frequent, however there are still doubts about how these systems can estimate the actual behavior of the users (strength of the post-occupancy evaluation methods).

Concerning the air quality, few indicators were proposed, however, it is very common to evaluate the single air pollutant concentration and compare the results with threshold limit values more or less restrictive depending on the type of evaluation (i.e., minimum safety evaluation or high levels of air quality). Although the indoor environments are often characterized by pollutants concentrations higher than the external environments (where detailed monitoring takes place), only a small number of indoor pollutants can be commonly measured. In this review, nine indicators for the air quality assessment and the limit values of 17 air pollutants are reported. Given the difficulty of measuring all the indoor air pollutants and linking them to human perception, overall indicators similar to those used for the assessment of thermal comfort, were recently proposed. Such indicators are based on subjective evaluations, but at an international level, it is not yet a consensus on which indicator is most correct to use.

Concerning acoustics, the separation between health and comfort is more evident, because human exposure to noise in work environment is clearly defined in the physical agent risk assessment directive. However, it is important to observe that there are many cases where, despite compliance with the limit values, the noise exposure can lead to a series of extra-hearing side effects that must be analyzed in relation to other typical aspects of work-related stress. In addition, people are continuously exposed to noise, even when they sleep; therefore, also the noise level exposures during the whole day and/or the night-time are relevant. Regarding acoustic comfort, 39 indicators classified into three different groups (sound pressure levels, architectural acoustics, and building acoustics) are collected. Among these, overall indicators based on more parameters do not exist, so it is not possible to directly obtain information about acoustic comfort perception. For this reason, for a complete acoustic comfort assessment, it is necessary to use sets of indicators suitably chosen according to the type of environment analyzed.

Concerning lighting, it must be considered that visual and non-visual effects are related to the use of lighting systems. The visual effects are directly related to the visual performance and they are the first analyzed when the lighting of an indoor environment is evaluated. The non-visual effects should be considered because they can affect the occupants health and well-being. For the assessment of occupants' health, the literature focused on two aspects: the asthenopic effects due to the use of video terminal equipment and the exposure to artificial optical radiation. For the evaluation of the asthenopic effects, there are no limit values or specific indicators, but qualitative assessments are necessary. Artificial optical radiation is included in the physical agents assessment and characterized by a series of indicators according to the different wavelength ranges. For the assessment of visual comfort, 37 indicators are identified and divided into 4 groups (amount of light, glare, color rendition, daylight availability). In lighting, especially for the evaluation of the daylight availability, a rapid

evolution connected to the development of software that allows simulation in real climate conditions is under investigation. New daylight indicators allow to combine the evaluation of lighting with the related lighting systems energy consumption, and to estimate the energy consumption reduction due to the optimization of daylight availability.

The growing interest in the IEQ, which is also reflected in the launch of new building certification systems, has led to a growing need for new overall indicators, sets of indicators, or standardized assessment procedures approved at international level. These indicators can allow to evaluate the human perception of the single environmental factor, as well as to carry out overall evaluations in which the four environmental factors are simultaneously taken into consideration. In this paper, the authors have tried to collect and organize a wide range of indicators for assessing the health and comfort of indoor environments. These indicators are not often clearly identified in the evaluation processes, but the interest in these aspects is increasing and clear information to allow the selection of the most appropriate indicators is necessary.

The present review paper represents the state of the art of the indicators of indoor environmental factors. It should be pointed out that the overall assessments of IEQ could include a selection of the indicators proposed in the literature or the proposal of new indicators that take into account several factors simultaneously. In any case, as suggested in [1], it is necessary to verify that all the aspects analyzed reach satisfactory levels, but also that the adverse impact of the interaction between these aspects is as limited as possible. In any case, when global assessments are carried out, it must be taken into consideration that the global acceptance of an environment does not depend exclusively on the achievement of adequate levels of comfort related to the four environmental factors. This is also influenced by other aspects, such as the level of expectation, the adaptation capacity, personal subjective preferences, as well as the psychological and physiological conditions of the occupants.

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